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# Alakoa General Overview

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## Statement of Capabilities

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## 2 FOREWORD

Alakoa Corporation provides timely, reliable, high quality Information Technology consulting services and custom application development. Offering project management, project staffing, contract programming and technology consulting for information technology and software development organizations. Alakoa Corporation strives for excellence in fulfilling our promise of quality and value.

This document outlines skills and experience and is provided as an introduction. Alakoa Corporation is experienced in participating in teaming and strategic alliances, which enhance our ability to create advanced IT systems and solutions at reduced cost and risk.

The company has a consistent record of meeting contracted performance and financial targets. The majority of development contracts are undertaken on a time and material basis.

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### 2.1 About Our Name

Alakoa Corporation takes its name from the Hawaiian language translated as **The Bold Path**.

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## 3 COMPANY PROFILE

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### 3.1 Overview

Alakoa Corporation has successfully partnered with technology companies where software is the back bone of the business, to assist them in benefiting financially and technically by taking on their development, testing and maintenance needs.

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### 3.2 Mission Statement

In all the dimensions of work that we perform for our clients, our firm lives by the creed to approach each engagement with an utmost attention to quality and respect to people, products, and those constituents we serve on a day-to-day basis. Simply stated, we believe in these guiding principles:

#### 3.2.1 Serve Our Clients as Advisory Counselors for Their Success

- Adhere to the highest professional standards
- Play an integral role in problem solving, implementation, and knowledge building
- Build enduring, trust-based relationships
- Strive for superior quality and distinctive impact

#### 3.2.2 Deliver the Best of The Firm to Every Client

- Go into all client projects with the "Whatever it takes" attitude.

#### 3.2.3 Create an Unrivaled Environment for Superior Talent

- Develop and excite our people through active apprenticeship and stretching, entrepreneurial opportunities
- Foster an inclusive and nonhierarchical working atmosphere
- Foster an environment in which people can voice their opposing opinions
- Respect the individual's responsibility for balancing personal and professional life

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## **3.3 Core Values**

### **3.3.1 Integrity and Trust**

We maintain high ethical standards in our interactions with clients and business partners, and make decisions that factor in our principles first and foremost.

### **3.3.2 Meeting the Needs of Our Clients**

We treat each client's business as our own. We care how they perform over the long term. Their success is our success.

### **3.3.3 Teamwork and Sharing**

By aligning our client's processes and systems, we help our clients access the right information.

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## **3.4 Vision**

To provide world-class consulting and software development services that delivers:

- Greater Visibility
- Greater Accountability and Control
- Greater Time/Resource Optimization.

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## **3.5 Company Facts**

- Founded in 2007, Privately Held Corporation
- 10+ employees/contractors

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## **3.6 Services Offered**

### **3.6.1 Management Consulting**

- Project Management
- Software Architecture Design
- Technical Writing
- Quality Assurance Services
- Strategic Staffing

### **3.6.2 Information Technology Consulting**

- Product Development
- Application Development
- Portal and Collaboration Solutions
- Business Process Automation
- Business Intelligence (BI)
- Enterprise Application Integration (EAI)
- Product Maintenance
- Feature Enhancement
- Demo Engineering
- Platform Migration
- Vulnerability Assessments
- Enterprise Hosting Solutions

### **3.6.3 Domain Expertise**

- Healthcare
- Transportation & Logistics
- Education
- Financial Services
- Public Utilities
- Federal, State and Local Government

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## **4 SOFTWARE ENGINEERING**

The firm has extensive expertise in the following cross-cutting functional capabilities:

- Systems Engineering & Enterprise Integration
- Supply Chain & Logistics Risk Management

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### **4.1 Software Engineering Services**

- Software Architecture Design
- Software Management
- Software Testing / Quality Assurance
- Sustenance Engineering
- Maintenance
- Software Security Assessments
- Software Engineering Technologies

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### **4.2 Software Engineering Technologies**

#### **4.2.1 Web and Desktop Applications**

- ASP.Net 2.0/3.5 (using C# & Visual Basic.NET)
- Web Services
- ASP.NET AJAX
- Windows Workflow Foundation
- Windows Communication Foundation
- Windows Presentation Foundation
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#### **4.2.2 Microsoft Server Applications**

- BizTalk 2004/2006 R2
- Microsoft Dynamics 4.0
- Windows Sharepoint Services / Microsoft Office Sharepoint Server

#### **4.2.3 Open Source**

- MySQL
- PostgreSQL
- PHP
- Ruby / Rails
- Python

#### **4.2.4 Databases**

- SQL Server 2000/2005
- SQL Server Analysis Services
- SQL Server Reporting Services
- SQL Server Integration Services
- MySQL 4.x/5.x
- Oracle 8i/9i/10g

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## 5 PRODUCTS

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### 5.1 WiredPatient

A premier information portal and reminder service, offering patient related services such as pharmaceutical non-compliance reminder services. The WiredPatient product utilizes web, voice (interactive voice response IVR), instant-messaging, SMS and email communication platforms to address the pharmaceutical non-compliance issue in the following areas:

- For adults taking one or more prescription drugs, OTC drugs and dietary supplements.
- For caregivers that need help taking care of children, elderly parents, friends or neighbors.
- For doctors and medical practices to use as a tool to connect with their patients.
- A tool that connects patients to their caregivers, doctors, and other patients.

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### 5.2 WiredAppointment

An interactive voice response (IVR) reminder/confirmation service offering for professional services such as; doctors, dentist lawyers, to have their patients and/or clients reminded about future appointments.

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### 5.3 WiredPharma

A drug interaction prevention service that utilizes open-source databases from the Federal Food and Drug Administration (FDA) and various other sources.

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### 5.4 PropertyTour

A subscription-based service offering witch assist real estate agents in announcing pre open house events to fellow real estate agents for preview events.

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## 6 ENTERPRISE HOSTING



Alakoa Corporation has a presence in a Tier 4/Class 5 hosting facility developed to provide continuous service for mission-critical Alakoa Corporation client applications.

Alakoa Corporation provides strategic direction, proven application development and round-the-clock hosting to our clients.

Alakoa offers Microsoft Windows Server 2003/2008 and Microsoft SQL Server 2005/2008 hosting solutions.

The Alakoa standard application hosting offering is ideal for organizations who need a mission critical hosting solutions without the cost and administration work incurred by other hosting solutions - such as shared hosting and dedicated server offerings. It is also ideal for organizations that want to provide these services to their client base as an in-house service offering with no transparency to the outsourced solution.

## 7 QUALITY ASSURANCE

Alakoa Corporation's quality reputation is mandatory to gain a favorable position in the marketplace. This reputation shall be maintained by timely delivery of quality products that conform to all specifications and requirements that consistently meet and exceed the customer's expectations.

Alakoa Corporation is committed to providing its clients with product and services of the highest quality, which satisfies or exceeds the client's needs to pre-agreed specifications.

To this end, Alakoa Corporation has initiated a quality system conforming with the requirements of Capability Maturity Model Integration (CMMI) for Development. The key principle of the quality system is that in order to efficiently and effectively minimize the occurrence of defects in product or service, a formalized system of process planning, control, and review is necessary, along with a staff of technically competent and qualified people, and a commitment to continual improvement.

Alakoa Corporation will apply the principles of quality assurance embodied in its Quality System to all aspects of its operations and those of its clients.